

Assembly & Installation Terms & Conditions

Bunnings agrees to supply the product and installation/assembly services on the basis of the following:

Quotes and Estimates

- If we give you a quote, it may be withdrawn or altered at any time until you submit an order.
- You must give us correct information to quote on. The price may change depending on the site or if you change your requirements.
- Our quotation/estimate is valid for 30 days. This quote/estimate will supersede all previous quotes/estimates. Personal information is required (see the Bunnings Privacy Policy)

Our Responsibilities

- Our product and installation/assembly services come with consumer protection warranties implied by law (see www.consumeraffairs.govt.nz). The product may also come with a warranty from the manufacturer. (All other warranties are excluded except for domestic building warranties prescribed in relevant legislation and warranties from the product's manufacturer).
- Bunnings guarantees to make good any defects in the installation/assembly work, at our cost, provided we are notified of the defect in writing within a reasonable time.
- Where we are unable to provide you with an estimated installation/assembly date, we will do everything to ensure that the works start as soon as reasonably possible. We are not liable for any delay.
- Unless specified on the order form, we do not remove old products on the site before or after installation/assembly.
- We limit our liability to re-supplying the product and installation/assembly, or refunding your payment, at our election.
- We exclude liability for negligence and for indirect or consequential loss. Repair facilities for the goods may not be available in future.

Your Responsibilities

- You must ensure that the product and the installation/assembly services are suitable for your purpose and your site. We are not liable if they are unsuitable.
- Any information you provide will be relied on by us. You will be liable for any additional costs incurred if your representations are incorrect.
- You must ensure that the site is accessible and safe for our subcontractor to install/assemble the product.
- You must give us all relevant information about the site beforehand. You must provide our contractor with access to amenities, electricity, water, light and gas as required.
- You confirm that you are the home owner or that you have authority from the home owner for the works to be conducted.
- You must be at home during the installation/assembly, unless prior arrangements have been made.
- If you have a complaint after installation, you must allow us access to your site to inspect.
- If you fail to perform your obligations or if anything you agree to under this contract is not correct or breached, then you must indemnify Bunnings for all costs, expenses and liabilities which we incur as a result.
- Installation/assembly will occur at your premises and not in store.

Payment

- Full payment is required in advance of installation/assembly.
- If our contractor cannot access the site, you may be charged a callout fee.
- If you want to cancel before the installation/assembly or return any unused goods, we will try to assist but you may be required to cover our costs. No refund is available on custom made or special order products or services.
- Title of the product passes to you when payment is made in full.
- We will honour any agreement to vary the contract when it is provided in writing and signed by each party to this contract.

Privacy

- Bunnings collects your personal information here to allow us to supply you with goods or services. We will not use or disclose your personal information for any other purpose. We will usually disclose it to our installations services provider if applicable. Our Privacy Policy can be found at <http://www.bunnings.co.nz/privacy-statement>. You can also email us at privacy@bunnings.com.au.

Termination

- If you provide incorrect information to Bunnings regarding the product and assembly, Bunnings may terminate this contract at its discretion.

Additional Installation/Assembly Terms and Conditions

Delivery (if applicable)

- You will be charged for delivery unless otherwise specified.
- You must ensure we have clear and safe access for delivery.
- Please ensure there is a person present at the delivery site who is authorised by you to accept delivery. If there is not, you authorise us to deliver the Goods anyway.
- If our delivery contractor arrives but is unable to deliver the Goods, you may be required to pay for a re-delivery later.

Collection

- If your Goods are being collected, please collect them within 10 days after we inform you that the Goods are ready for collection.
- If you do not do so, we will assume you have cancelled your order. Goods uncollected after that time may be resold by Bunnings.

If you have further questions, contact your local Bunnings store and our friendly team can assist.
You agree that these terms and conditions apply to the exclusion of all others even if exchanged later.

 BUNNINGS

